

USER'S STUDY SPECIAL REFERENCE TO URDU COLLECTION

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LIBRARY.

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ABSTRACT

Use studies serve as a useful check on one or more of the other evolution method. Use study leads to more understanding of the scope and depth of collection. Use study is also helpful in weeding the collection. The paper highlights use and users studies of Urdu collection in Dr.Babasaheb Ambedkar Marathwada University Library Aurangabad.

KEYWORDS: Users Study. Collection Evaluation. Urdu Collection.

INTRODUCTION

The university is the pivot in process of higher education and university library is the core of the university. No educational system can be implemented successfully without having supplemented and made available all relevant material in a library.

Dr. Shankar Dayal Sharma stated, a library is more important than a university, because a library can function without a university, where as a university cannot do without a library. (Reddy 1994)

Dr. Babasaheb Ambedkar Marathwada University. Was set up as a regional university in the year 1958 at Aurangabad (Maharashtra) division popularly known as Marathwada, Aurangabad is an ancient city

with great historical tradition & can well be described as the home of art, religion and literature. The caves of Ajanta and Ellora which lie in this region attract scholars, artists, students and visitors from distant parts of the world.

Dr. Babasaheb Ambedkar Marathwada University Library

It's the only library in the entire region Marathwada, which the education, research workers and scholars depend upon for their reading material. At present Dr. B.A.M.U. has 36 departments. Urdu depart is one of them. The total collection has been systematically developed covering all branches of knowledge. There are 349286 books. By the end of September 2009

Urdu Collection

Basically Urdu Language established in India as a language of military camp. The entire region surrounded by Marathwada has a story and vast literary culture.

Dr. B.A.M.U. conducts Urdu classes M.A. M-Phil and PhD in Urdu. The total collection of Urdu is 8920 this previous collection of Urdu is only in Dr. B.A.M.U. library in the entire region of Marathwada. This collection is used by the students and Urdu departments M.A. PhD and also useful to other Urdu knowing member of library.

USE STUDIES

Use studies indicate strength and weakness of collection effectiveness of collection. Lancaster stated that, the ultimate test of the quality of a library collection, however is the extent and mode of its use (Lancaster 1977)

Various methods are available for studying collection use pattern. A standard procedure of evaluation of collection through use has been suggested by ALA are as follows.

Circulation Studies.

Survey of users opinion

In house use studies.

Document Delivery test.

Citation on studies.

In present paper attempts were made to measure the use of Urdu collection by Survey of user's opinion by questionnaire method. In present study researchers has evaluated the collection by the opinions of the M.A. Urdu and other Urdu knowing students, research scholars and faculty of Urdu departments through questionnaire.

QUESTIONNAIRE

Questionnaire is the most frequently used technique for collecting data relating to users and their needs. In this method a questionnaire is sent (usually by post) to the persons concerned with a request to answer the questions and return the questionnaire. (Kothari 2005)

So the questionnaire prepared for finding out the needs of users in Urdu subject. After it has been modified they were distributed to the 45 users in person. In designing the questionnaire almost all questions were close ended. Some questions were open for the users to express his views.

The questionnaires were distributed to the following categories.

Table No. 01

Distribution of Questionnaire

Categories	No. of Respondents	Percentage
Students	36	80.00
Teachers	7	15.56
Non teaching staff of BAMU	2	4.44
Total	45	100.00

When questionnaire was distributed it can be observed from Table No. 01 that 80% were students

they were further categorized and are shown in Table No. 02

Table No. 2

Distribution of Questionnaire to the student

Categories	No. of Respondents	Percentage
M. A. I Urdu	15	4.67
M.Phil Urdu	10	27.78
Other Urdu knowing students	6	16.67
Ph.D. Urdu	5	13.88
Total	45	100.00

The questionnaire was prepared in the following parts.

1. General information.
2. About Library
3. Library collection.
4. Library Services.
5. Suggestions.

1. General Information:

In the first part of the questionnaire were asked about user's bio-data and asked the following questions.

2 About Library

An attempt was made to find out the frequency of visit to library. Data collected regarding this question was analysed and is shown in Table No. 03

Table No. 03

Frequency of Library Visit

Frequency	No. of respondents	Percentage
Daily	5	11.11
Weekly	23	51.11
Monthly	3	6.67
Frequently	13	28.89
Rarely	1	2.22
Never	0	0.00
Total	45	100.00

Table No.03 indicates that 62.22% of the respondents visited library daily or weekly while 28% users visit library monthly was 6.67% and users who visited once or twice or rarely was 2.22%

2.1 Layout and Library

Attempts were made to obtain opinion of the respondents regarding layout of library, which showed that 46.67% respondents opined that layout of library, was easy to follow while for 53.33% users it was inconvenient which means that for majority of users the layout of library is inconvenient.

2.2 Library Timings:

The question was asked, how do they feel about library hours? Eighty percent respondents were satisfied with the timings of library while only 20% respondents had given negative response to this question.

2.3 Types of Books Borrowed:

Analysis of responses revealed that 53.56% of respondents used the text books, 37.67% used general books, and 84.44% of respondents used the books prescribed in syllabus.

2.4 Availability of reading Material:

Respondents were asked whether they get the desired material when they require the answer given by the users is shown in the Table No.04.

Table No. 04

Availability of Reading Material

Frequency	No. of Respondents	Percentage
Mostly	27	60.00
Some	17	37.78
None	1	2.22
Total	45	100.00

Sixty percent of the respondents could always get desired material and 37.78% respondents could get their materials some times only. 22.22% of the users could get none of the desired materials.

3. Library Collection

Nearly 42.22% of respondents felt that it was good. However, in the opinion of 31.11% respondents it was best while 26.67% respondents felt it was not good.

4. Library services

The analysis of respondents revealed that 97.78% respondents took the help of library staff for finding their required information while only 2.22% never took the help of library staff.

A question was asked concerning the behavior of library staff, it was observed that 95.66% of the respondents were satisfied with the services offered by the library staff while only 4.44% respondents said that the staff was not helpful.

Hence it can be concluded that the library staff was co-operative for majority of the respondents.

Question was asked to the respondents "How do you get your required books from library"? It was found that 31.11% respondents consult the catalogue while 86.67% respondents take the books with the help of staff. While 66.67% respondents take books direct from shelves.

SUGGESTIONS OF USERS:

In the final part of the questionnaire, respondents were asked to give their suggestions for the improvement of the library collection. Most of the respondents were very frank in expressing their opinions and suggestions in regard to collection development.

Analysis of the answers revealed that users have suggested that books should be purchased according to the syllabus.

Generally respondents have suggested that library should try to issue more than two books at a time for home lending per student so that it will be more helpful for study.

Some respondents have suggested extending the period of loan of a book. Students should be oriented for the use of library.

The library staff should be well trained as to know how to handle the users.

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